

# Barrington Community Electricity

## Frequently Asked Questions

A **Community Informational Meeting** will be held soon to answer questions about the program. Announcement to come. Check [barringtoncommunityelectricity.com/](http://barringtoncommunityelectricity.com/) and [www.barrington.ri.gov](http://www.barrington.ri.gov) for updates.

### 1. What is the Program?

- Barrington Community Electricity, the Town's electricity supply Program, is intended to provide electricity to customers in Barrington at competitive prices and with more renewable energy.
- Barrington is one of seven municipalities launching in May with NextEra as the electricity supplier: Providence, Barrington, Central Falls, Narragansett, Newport, Portsmouth, and South Kingstown.
- The Town has hired a consultant, Good Energy, to implement and manage the program. Good Energy has 20 years of commercial electricity brokering experience. Good Energy has implemented programs in Massachusetts since 2016, and now have over 45 active programs in that state, as well as over 150 active programs across Illinois, New York and New Jersey.
- This program was approved by the Barrington Town Council in June 2020.

### 2. Why are we doing this?

The Program offers new electricity supply options to help residents and business manage electricity costs and/or use more renewable energy. The default pricing offered through this program for residential customers, effective from May through November 2023, represents a roughly 12% savings on electricity supply costs while bumping up renewables by 5% above the state minimum. While the default product will be less expensive than the utility-offered service at launch, savings compared to the utility rate cannot be guaranteed in every contract period going forward.

### 3. When does it start?

The electricity supply prices from the program will start in **May 2023**

### 4. How are people notified?

- **In early March**, all customers eligible for automatic enrollment will get a Notification Letter notifying them of the upcoming automatic enrollment, program prices and how not get enrolled (called opting out)
- **Customers have until April 3, 2023** (at least 30 days) to decide to opt-out **before** being enrolled
- **If someone is enrolled, they can still opt-out any time going forward without fee or penalty.** The current period is just to opt-out before the program starts.

### 5. How can someone opt-out?

Anyone may leave (opt-out of) the Program or switch to a different program option **at any time**, without penalty. To opt-out, do any of the following:

Return (by mail) the  
opt-out card that came  
with their Notification  
Letter

or call Barrington's supplier,  
NextEra Energy Services Rhode  
Island, LLC at (877) 200-8619

or submit the opt-out form at  
[BarringtonCommunityElectricity.com](http://BarringtonCommunityElectricity.com)

There are no penalties or fees associated with opting out. Once you have opted out, your supply will revert back to Rhode Island Energy Last Resort Service on the next available meter read date for your account. Note: you may re-join Barrington Community Electricity later, however, the supplier may offer you a price that reflects market conditions.

### 6. Is everyone eligible for automatic enrollment?

Anyone that has chosen their own electricity supplier will not be enrolled in the program automatically. However, the vast majority of our residential and small business customers are currently on default Last Resort Service and are eligible for automatic enrollment.

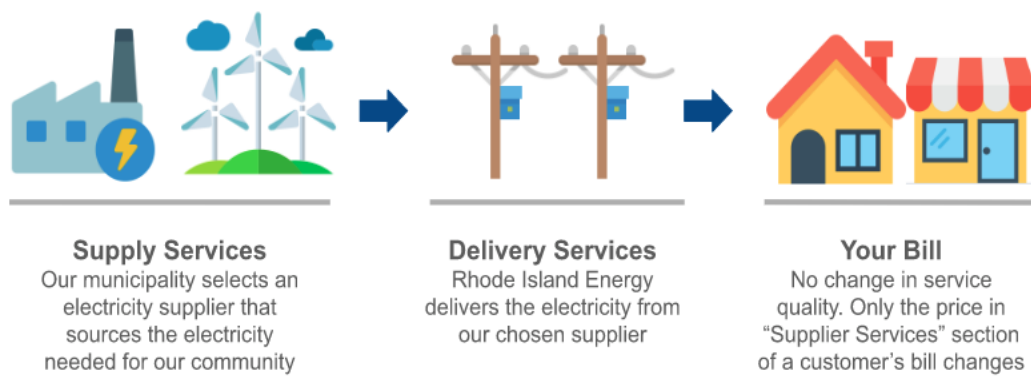
7. **Why is this an automatic enrollment program?** Automatic enrollment gave the Town, together with Providence and five other Rhode Island municipalities, enough buying power to negotiate better prices for the community.

8. **If someone didn't get a Notification Letter, can they join?** Yes! These electricity users can opt-in to the program by calling the supplier at (877) 200-8619 or using the program website at [BarringtonCommunityElectricity.com](http://BarringtonCommunityElectricity.com).

If an individual did not receive a letter and want to confirm they are not in the program, they can do either of the following:

- Call RI Energy (1-855-RIE-1101) and request that they not be enrolled in the program.
- Email [support\\_ri@goodenergy.com](mailto:support_ri@goodenergy.com), and our staff can do a customer lookup and confirm that they are not on the list of eligible customers.

9. **What changes if someone participates in Barrington Community Electricity?**



- There are two parts to a Rhode Island Energy electricity bill, (1) Supply Services, and (2) Delivery Services.
- The Barrington Community Electricity will **only change the Supply Services** section.
- Rhode Island Energy will continue to provide all **Delivery Services**, which includes responding to power outages. You will continue to receive your electricity bill from Rhode Island Energy.

10. **Will I get another bill after the program starts in May and I choose to remain in the program?** No, there will still only be one electricity bill per month, which will be sent by Rhode Island Energy, as it is today.

11. **What about Low-Income discounts or budget billing?**

- Customers in the Low-Income Rate Class (A60) will continue to receive their current percentage discount on the entire electricity bill.
- Budget billing customers will continue to receive budget billing for the Delivery Services portion of the bill.

12. **What about solar and net metering?** Customers that receive solar electricity benefits from net metering credits and/or Renewable Energy Growth program payments will continue to receive those benefits.

13. **What happens after the initial 6-month rate period ends in November?** About 60 days before the end of this rate period, our supplier NextEra will have finished procuring supply, leveraging the buying power from the customer base in the seven cities and towns, and will be able to set the rate accordingly for the next year. The Town, working with Good Energy, will make a public announcement regarding the new rate that will go into effect. Participants always have the opportunity to opt-out of the program at any time.